Graduate Conflict Resolution Centre – What can we do for you?

The Graduate Conflict Resolution Centre (Grad CRC) supports the University of Toronto tri-campus graduate community in taking steps to prevent, manage or resolve conflict by offering conflict coaching and skills training to students, staff and faculty.

We offer a number of GradLife Grad Talks and Grad Connections chats facilitated by the G2G Peer Advisors that are FREE and open to all grad students and a 6 hour GPS (Graduate Professional Skills) Conflict Resolution Fundamentals workshop series every semester. We also welcome invitations to share information about our services with incoming graduate students at Fall/Winter orientation events. We are happy to create a customized conflict resolution focussed workshop to address the issues/concerns in your department, and/or collaborate with other facilitators across U of T to provide the best support for your graduate students, staff or faculty.

For further information please email gradcrc@utoronto.ca or call 416-978-8920.

Examples of workshops for graduate students

- Getting the most from your supervisor
- Navigating conflict in group work
- Conflict prevention strategies for placements & internships
- Strategies for Setting Boundaries and Managing Responsibilities in Grad School
- WEBINAR: Negotiating time for family: Strategies for bringing up family in discussions with your supervisor [joint Family Care Office]
- (GPS) Conflict Resolution Fundamentals series: (1) Introduction to Conflict Resolution, (2) Conflict and Communication & (3) Introduction to Negotiation
- Introduction to the Grad CRC services and other supports for graduate students at U of T

Workshops for staff and faculty

- Getting the most from your supervisory relationship [paired with “Getting the most from your supervisor” workshop for students]
- Conflict management strategies for Supervisors/Advisors [joint SGS Vice Dean]
- “Let’s chat...” What faculty should know about informal grad school meetings [joint Ombuds Office]
- Helping graduate students to effectively navigate challenges in group work
- Discretionary Decision-Making Workout: Developing your decision-making strength & flexibility
- Early resolution & appropriate escalation: When is it time to involve others?
- Powers of persuasion: Developing self-advocacy through confidence, curiosity & conversation