Graduate Conflict Resolution Centre – What can we do for you?

The Graduate Conflict Resolution Centre supports the University of Toronto tri-campus graduate community in taking steps to prevent, manage or resolve conflict. We facilitate workshops, participate in panels and offer skills training to students, staff and faculty. In collaboration with GradLife we offer a number of Grad Talks and Grad Connections chats facilitated by the G2G Peer Advisors that are FREE and open to all grad students. We also welcome invitations to share information about our services with incoming graduate students at Fall/Winter orientation events.

Below are a few examples of workshops we have developed and run in the past for students, staff and faculty. All of our workshops are customized for the particular audience/department, and we are happy to create new conflict resolution themed workshops – contact us to discuss!

**Workshops for graduate students**

- Getting the most from your supervisor
- Navigating conflict in group work
- Conflict Prevention strategies for Placements & Internships
- Dealing with awkward situations at grad school
- Productive Disruption: What can we learn from “difficult people”?  
- Imposter Phenomenon and feeling like an imposter in grad school
- Negotiating time for family: Strategies for bringing up family in discussions with your supervisor.
- TOP 5 Supervisor / Student Sources of Conflict...and what you can do to manage them
- Introduction to the Grad CRC services and other supports for graduate students at U of T

**Workshops for staff and faculty**

- Getting the most from your supervisory relationship  
- Conflict management strategies for Supervisors/Advisors (joint with Vice Dean Luc De Nil, SGS)
- Helping graduate students to effectively navigate challenges in group work
- Discretionary Decision-Making Workout: Developing your decision-making strength & flexibility
- Early Resolution & Appropriate escalation: When is it time to involve my manager?
- Powers of persuasion: Developing self-advocacy through confidence, curiosity & conversation
- Conflict Resolution? We can help YOU with that (intro to Grad CRC and supports for grad students)
For further information or to discuss workshops for your department or students please contact us gradcrc@utoronto.ca or call Heather McGhee Peggs, Grad CRC Manager, at 416-978-8920.